

Date: 08 FEBRUARY 2013

## **Service Hotline**

## MAINFRAME UPGRADE – 16 FEBRUARY 2013

Members are advised that the JSE is planning a mainframe upgrade in the environment in which BDA operates, on Saturday 16 February 2013. As the upgrade is a lengthy process we would like to start the upgrade at **15h00** on Saturday 16 February 2013 which will result in the BDA online application only being available from **07h00 – 15h00**.

We would appreciate it if members could advise Customer Support by close of business on Tuesday 12 February 2013 if bringing the BDA system down at 15h00 will impact your operations.

We thank you for your understanding and co-operation. Once feedback has been obtained an update will be provided on the availability of BDA on Saturday 16 February 2013.

Ref No: 13/2013

Markets / Service (s):

BDA Online application only

**Environment(s)**:

• Production

**Additional Information:** 

## **Contact:**

For further information please contact Customer Support:

011 520 7777 or email Customersupport@jse.co.za